



2019 IRS Nationwide Tax Forums Focus Group Listings

NOTE: Please ensure that participant has experience/knowledge of the subject. Check on-site focus group board listing for meeting room name/number.

TUESDAY

Bringing Taxpayers Back into Filing Compliance

SB/SE Examination and Collection are working to determine methods by which the IRS can make a meaningful impact on identifying and bringing non-filers back into compliance. As part of implementation of the non-filer strategy, IRS would like to get ideas from tax professionals on how we could identify and contact non-filers and bring them back into compliance. We would also like to get input on messaging tax professionals would like to hear from IRS regarding non-filers.

- **Scheduled in all locations**
- **TUESDAY 11:30 A.M. - 12:30 P.M.**

Collection Due Process Notices – Understanding Procedures and Deadlines

The Taxpayer Advocate Service values your opinion and wants to hear your thoughts, experiences, and ideas about IRS collection due notices. This includes your understanding of the notices and the actions required in response to the notices. Specifically, we will review a notice and discuss the design, clarity, consequences of inaction and the rights of the taxpayer. Please plan to join us!

- **Scheduled in all locations**
- **TUESDAY 11:30 A.M. – 12:30 P.M.**



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WEDNESDAY

Assessing the Implementation, Communication, and Due Diligence Requirements under Tax Cuts and Jobs Act of 2017

Return Integrity Compliance Services is seeking to gather information about new Credit for Other Dependents (ODC) and due diligence requirements under the Tax Cuts and Jobs Act. This includes feedback about communication strategies, the level of the tax professional's understanding of new requirements and new provisions, and taxpayer reactions.

- **Scheduled in all locations**
- **WEDNESDAY 11:30 A.M. – 12:30 P.M.**

IRS Field Impersonation and Safety

Field Collection and Field Examination's revenue officers (ROs) and revenue agents (RAs) perform their work in the field meeting with taxpayers and tax professionals at their homes and/or places of business. Our employees are often challenged as IRS 'impersonators'. To keep our employees safe, we want to gather feedback from tax professionals on what are their clients' expectation of a federal officer in the field – i.e. type of ID, physical appearance, type of vehicle. The feedback may be used to assist leadership in making business decisions relating to this issue.

- **Scheduled in all locations**
- **WEDNESDAY 11:30 A.M. to 12:30 P.M.**

Math Error Notices – Understanding and Taxpayer Burden

The Taxpayer Advocate Service values your opinion and wants to hear your thoughts and experiences, and ideas regarding IRS math error notices. This includes your understanding of the notices and any difficulty experienced in responding to the notices. Specifically, we will review a notice and discuss the design, clarity, and consequences of inaction. Please plan to join us!

- **Scheduled in all locations**
- **WEDNESDAY 11:30 A.M. – 12:30 P.M.**



THURSDAY

Improving the Efficiency of Processing Paper Payments (Publication 3891/Lockbox addresses)

Based on the recommendation from IRSAC, Lockbox Policy & Oversight is seeking feedback to improve the process to educate tax professionals on the importance of using the correct Lockbox addresses, the Lockbox Network and correcting the issue of tax professionals sending the payments to the wrong Lockbox address.

- **Scheduled in all locations**
- **THURSDAY 12:15 P.M. – 1:15 P.M.**

Statutory Notices of Deficiency – Exercising Your Rights

The Taxpayer Advocate Service values your opinion and wants to hear your thoughts and experiences, and ideas regarding statutory notices of deficiency. This includes your understanding of the notice and any difficulty experienced in responding to the notices. Specifically, we will review a notice and discuss the clarity, consequences of inaction and the rights of the taxpayer. Please plan to join us!

- **Scheduled in all locations**
- **THURSDAY 12:15 P.M. – 1:15 P.M.**

Tax Practitioner Data Security

Despite IRS' outreach efforts to tax professionals on the importance of data security, we continue to find tax professionals without security plans and sufficient security measures in place to protect sensitive client data. As a result, some tax professionals fall prey to criminals who victimize them through ransomware or by stealing and selling client information on the dark web and/or filing fraudulent tax returns on behalf of their clients. Our mission is to better understand what prevents tax professionals from taking the actions necessary to protect their clients' sensitive data.

- **Scheduled in all locations**
- **THURSDAY 12:15 P.M. - 1:15 P.M.**